



CITY OF SNOHOMISH

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REQUEST FOR PROPOSAL (RFP) ADDENDUM

SOLID WASTE COLLECTION SERVICES

ADDENDUM NO: 2

DATE OF ADDENDUM: November 8, 2023

PROPOSAL SUBMITTAL DEADLINE: December 19, 2023 (5:00 p.m. Pacific Time)

INTRODUCTION

This addendum is issued in response to questions and inquiries received on the above project. The purpose of this addendum is to provide clarification and additional information:

QUESTIONS AND RESPONSES:

1. **GENERAL** Does ownership of the existing in-place carts, detachable containers and drop boxes remain with the City or the current Contractor, Republic Services of Lynnwood? In the new contract is there a requirement for new carts, detachable containers, and drop-boxes?

In our current contract, the vendor does retain ownership of the carts at the end of the agreement, in alignment with the terms outlined in the draft of the new contract. This arrangement corresponds with our expectations for trash removal contracts and is also consistent with neighboring city contracts where vendors own the carts, which allows for better control and maintenance of the carts.

Yes, new carts, detachable containers, and drop-boxes will be required in the new contract.

2. **DRAFT CONTRACT (PAGE 7) CART OWNERSHIP** Would the city consider retaining cart ownership at the conclusion of the contract?

No, carts are to be retained by the contractor.

3. **RFP DIRECTIONS (PAGE 4) RE HAZ WASTE (8PTS)** Beyond the County's Wastewater Treatment Plant screen ban that takes effect 1/1/24, what other hazardous waste material, volume, and locations does the city want serviced with the proposal?

The only location is the WWTP to include a 2-yard hazardous waste container picked up once per week.

4. **DRAFT CONTRACT (PAGE 1 & 23) CIP DEFINITION** Would the city consider a different CPI than All Urban Consumers? Republic Services recommends CPI Garbage/Trash or Water/Sewer/Trash or fixed % for closer inflator factor with the industry standard and better predictability for rate increases over the duration of the contract.

The City will carefully evaluate these options and their alignment with industry standards and predictability for rate increases over the duration of the contract. We will take into account the best interests of both the city and its residents when making a decision on which CPI to utilize.

5. **DRAFT CONTRACT (PAGE 3 & 15) RECYCLABLES LIST OF POLYCOATED CARTONS AND BOXES** Would the city consider removing poly-coated cartons from the acceptable list as these containers are less valuable/marketable in the recycling system given the plastic coating and mixed material composition of the container?

The city is committed to collaborating with the Contractee to identify the most cost-effective and environmentally friendly options for the acceptance of materials. We will engage in a comprehensive evaluation to assess the sustainability and economic feasibility of various materials, taking into consideration factors such as recycling rates, resource utilization, and environmental impact. This collaborative approach aims to ensure that our decisions align with the city's sustainability goals and provide the best possible solutions for the community. The city is expecting the Contractee to provide educational materials of acceptable materials to the customers as part of their contract.

6. **DRAFT CONTRACT (PAGE 5) ANNEXATION** Would the city consider adding language that a contract amendment to identify service enhancements, timing, and rate adjustments for any annexation activity? Given UTC-vs-contract customer prices, there are different service levels, corresponding operational & resource needs, and divergent customer rates that would need to be integrated. Adding new customers to operations, communications, and billing systems could take more than 30 days depending on the number of households and residents being integrated into the contract.

The city is dedicated to ensuring smooth transitions and equitable service levels for all residents, even when annexation activities pose unique challenges, such as varying service levels and resource needs. To address these concerns, we will conduct a thorough assessment to determine the necessity of incorporating specific provisions into our contracts. The integration of new customers into our operations, communications, and billing systems is a complex process that demands careful planning. We will closely collaborate with our legal and operational teams to identify the most suitable approach for addressing annexation scenarios.

In line with this commitment, the city will make an effort to promptly inform the Contractee when citizens or homeowners petition for annexation. The petition for annexation, which can take up to 6 months to a year, will be publicly notified through the SEPA (State Environmental Policy Act) process. We will keep the Contractee informed about crucial meetings and public hearings throughout the annexation process. This advance notice will enable the Contractee to plan accordingly. Once annexation has been officially approved, we will provide the Contractee with a 30-day window to commence providing services. This clear and cooperative approach aims to ensure a seamless transition for all parties involved.

7. **DRAFT CONTRACT (PAGE 5) SITE ACCESS** Regarding the “city’s decision is final” on challenging access to public and private roads, would the city consider adding language to protect the contractor’s workers, equipment, or property rather than “with no requirements.”?

The city will evaluate changing the language regarding the "city's decision is final" on challenging access to public and private roads to consider adding provisions that protect the contractor's workers, equipment, or property rather than having "no requirements."

8. **DRAFT CONTRACT (PAGE 7) RECYCLING CONTAMINANT** Would the city consider a higher than 10% contaminant by weight threshold given that the contractor has little to no control over individual behavior at homes and businesses despite extensive education materials, cart stickers & oops tags, and targeted customer and general community outreach activities?

The city would consider a higher than 10% contaminant by weight threshold under special circumstances, as the language in the current agreement already allows for such considerations. The city acknowledges the challenges associated with individual behavior at homes and businesses.

9. **DRAFT CONTRACT (PAGE 24) OTHER MODIFICATIONS** Would the city consider adding language for a fuel recovery charge should fuel prices exceed 3% from the previous year?

The City believes that the CPI currently in place provides the most appropriate method for addressing rate adjustments and fluctuations in pricing. We have confidence in the CPI as a reliable indicator of economic changes and market conditions, which helps maintain a fair and transparent approach to rate adjustments. We will continue to rely on the CPI as a benchmark for assessing and managing any necessary rate adjustments in our contracts.

10. **DRAFT CONTRACT (PAGE 24) OTHER MODIFICATIONS** Would the city consider adding language that shares the recycling commodity values for both the risk and reward of market fluctuations? This has the potential to increase or decrease customer rates depending on the market value of the recyclable commodities. Current language reflecting “not materially impact customers” wouldn’t allow for the opportunity for recycling charges/credits based on market conditions that would change on customer bills over time with this lever.

Recycling commodity values are constantly changing, and the city will not support any language that will create fluctuating costs for consumers.

11. **DRAFT CONTRACT (PAGE 24) STREET USAGE FEE** Does the city have a preliminary estimate of this cost in dollars or a percentage of some city budget line items? Would it be determined annually or for the duration of the contract? Would this fee be assigned at the per mile, vehicle, or fleet level? Would it be included in for additional services like special events or added commercial service levels? Would the city consider allowing the contractor to pass this fee through with CPIs annually or prefer it be embedded in customer rates?

While we do not have a preliminary estimate in dollars or as a percentage of a specific city budget line item at this time, we will ensure that these aspects are carefully considered in our contract discussions. The determination of this fee would depend on several factors, including whether it is an annual fee or applicable for the duration of the contract. We will also consider the possibility of allowing the contractor to pass this fee through with annual CPI adjustment or embedding it within the customer rates.

12. **DRAFT EXHIBIT A SECTION 3.5** What does your current contractor pay for Street Usage Fee?

This is a new fee, and while we do not have a preliminary estimate in dollars or as a percentage of a specific city budget line item at this time, we will ensure that these aspects are carefully considered in our contract discussions. The determination of this fee would depend on several factors, including whether it is an annual fee or applicable for the duration of the contract. We will also consider the possibility of allowing the contractor to pass this fee through with annual CPI adjustments or embedding it within customer rates. Your questions and input are valued, and we will keep you informed as these discussions progress.

13. **DRAFT CONTRACT (PAGE 25) LIQUIDATED DAMAGES** Would the city consider clarifying the specific fees and fines for the items and incidents listed on the chart with the November 6 Addenda?

These are still under review with our legal team, and the specific fees and fines for the items and incidents listed on the chart with the November 6 Addenda are not available at this time. Please see attachment "A" for the current contract's fees and fines. The city is willing to work with the company to assign fees and fines that are both reasonable and sufficient to maintain appropriate levels of service.

14. **GENERAL BACKGROUND** "This includes about 3,300 single-family residential customers, 375 commercial customers and 95 multifamily customers." Can the City provide a service level break-down of the existing customer base?

Please refer to attachment "B" for a service level breakdown of the existing customer base, which includes approximately 3,300 single-family residential customers, 375 commercial customers, and 95 multifamily customers.

15. **GENERAL PROPOSAL ALTERNATIVES** "#1 Collection and Disposal of Hazardous Waste" Who currently provides the collection and disposal of hazardous waste from the Wastewater Treatment Plant?

Rabanco

16. **GENERAL PROPOSAL ALTERNATIVES** "#2 Collection of Compostable Materials from All City Facilities" Can you provide a listing of City Facilities?

City Hall & the Public Works Shop

17. **DRAFT EXHIBIT A DEFINITIONS** Date of Commencement of Service: The term "Date of commencement of Service is April 1, 2017, which is the date that the Contractor agrees to commence..." Is 2017 a typo?

Yes, the date of commencement would be April 1, 2024

18. **DRAFT EXHIBIT A DEFINITIONS** Garbage Cart: per sections 2.1.15.2 and 2.2.1.3 a 20-gallon cart should be added to definitions.

That can be added if the contract is awarded; our current provider did not offer a 20-gallon cart.

19. **DRAFT EXHIBIT A SECTION 2.1.4** "Single-family residence collections shall occur between 6:30a.m. and 7:00 p.m. on designated weekdays, unless City authorizes temporary extensions. Commercial and Drop-Box collection hours may vary..." What days of the week are current Single-family residence customers collected? Under what conditions do the Commercial and Drop-Box collection hours vary? What hours and days are they currently collected?

The pickup is on Fridays for regular single-family households. Commercial and drop-box collections may vary slightly. Pickup for these commercial and drop-box services can start as early as 6 a.m. due to the non-residential nature of the general area, such as business parks. However, they do not provide weekend service. Commercial and drop-box collection frequency varies depending on the level of service the customer has requested, ranging from once a week to up to 5 times a week, but all collections occur from Monday through Friday.

20. **DRAFT EXHIBIT A SECTION 2.1.6** “The Contractor shall provide special carry-out service for Garbage, Recyclables, and Organics to eligible households unable to place containers at the Curb at no extra cost, in compliance with Snohomish Municipal Code 8.12.050(B). Special Rates apply to low-income disabled senior citizens. The City will provide a quarterly list of eligible persons, and the Contractor will apply the discount the following month.” How many customers currently receive special carry-out service? How many customers currently receive Special rates? What are the current Special Rates applied to low-income disabled senior citizens?

As of the most recent update, there are currently four (4) customers who receive the special carry-out service and only one (1) is receiving the special rate of \$32.76.

21. **DRAFT EXHIBIT A SECTION 2.1.8** “For customers with interrupted service, the Contract will collect on the next regularly scheduled service day. If unsafe conditions persist, the Contractor will collect accumulated materials at no extra charge on the first day regular service resumes.” Does next regularly scheduled service day mean the following week if unable to collect that first week? What are your current options for inclement weather and are you happy with them?

The term 'next regularly scheduled service day' refers to the following week if collection is unable to occur during the first week due to unsafe conditions.

Regarding inclement weather, our current approach involves rescheduling collection for the next scheduled date, typically the following week. While this approach generally works well, it has present challenges for multi-family pickups due to the lack of a second dumpster for delayed materials. This city is actively exploring ways to enhance service in such isolated cases.

For detailed information about Republic's Inclement Weather Plan and potential improvements, please refer to attachment “C”.

22. **DRAFT EXHIBIT A SECTION 2.1.21.1** “Additionally, the Contractor must maintain an emergency telephone number for use outside of normal business hours. An appointed representative or an answering service must be available at the emergency telephone number during all hours outside of the standard business hours mentioned above.” Who is the emergency telephone number available too?

Customer service should be available on your website as an emergency after-hours or answering service. This is intended to ensure timely responses to customer inquiries, avoiding extended waiting periods. The contractor will provide a 24-hour hotline for reporting concerns and will commit to reviewing and responding to reports within 1-3 business days. Furthermore, a monthly report will be generated to summarize citizen/customer reports and your responses.

23. **DRAFT EXHIBIT A SECTION 2.2.2.3** Do Single-family Residences receive recyclables collection as part of their basic garbage services?

Yes, single-family residences receive recyclable collections as an integral component of their basic garbage services. Recycling collection is seamlessly integrated into the overall waste management service provided to single-family households.

24. **DRAFT EXHIBIT A SECTION 2.2.2.3** Do Single-family Residences receive organics collection as part of their basic garbage service?

Yes, single-family residence receives organics collection as an integral part of their basic garbage services. Organics collection is seamlessly integrated into the overall waste management service provided to single-family households.

25. **DRAFT EXHIBIT A SECTION 2.2.2.3** Do Multifamily Complexes receive recyclables collection as part of their basic garbage services?

Yes, recyclables collection is included as part of the basic garbage services provided to multifamily complexes. However, it's important to note that the provision of recyclable collection may differ for commercial properties.

26. **DRAFT EXHIBIT A SECTION 2.2.9** "The Contractor shall provide an annual City Centralized Cleanup event. Before the first such event under this Contract, The City and Contractor will establish, through a written agreement, the fee to be paid by the City to the Contractor for this event. The fee shall reasonably anticipate the direct costs incurred by the Contractor in providing the event, including marginal costs for labor, fuel, disposal, and other direct costs. The annual fee paid to the Contractor for this purpose shall not exceed \$40,000 in any year." And the last paragraph states "The Contractor shall bear all expenses related to handling, hauling, disposal, and recycling of materials accepted at the event, and shall retain all revenues from the sale of Recyclables collected during the event." Would the City please clarify the two statements as they seem contradictory to each other? How many annual City Centralized Cleanup events are anticipated per year?

The city's centralized cleanup is held once a year during the second weekend of April, and the new contractor will be expected to continue with this date.

As part of the contract amount, \$40,000 is set aside as the city's contribution towards the cleanup. Any costs exceeding this amount are the responsibility of the contractor. However, to date, the city has not exceeded the allocated amount for the cleanup.

27. **DRAFT EXHIBIT A SECTION 2.3.3** The Contractor shall take the lead in developing, designing, and implementing comprehensive public promotion, education, and outreach programs, in collaboration with and with the cooperation of the City." What types of promotions, education and outreach programs does your current contractor provide/offer? For your new contract are there any specific areas of interest you would like focused on in addition to businesses and visitors?

We have requested our current contractor to participate in the farmer's market to educate our citizens. Additionally, they provide services such as distributing garbage can stickers, sharing lists of acceptable materials, increasing awareness about composting, and providing information on upcoming law changes that may affect residents' services.

For the new contract, we would like to maintain a focus on educating businesses and visitors. In addition, we are interested in prioritizing efforts to promote compostable materials, especially in downtown areas.

28. **DRAFT EXHIBIT A, EXHIBIT C** What does this list represent, city facilities or something else? Do you have a key that explains the codes for Container Type, Total Period Lifts Unit, Special Handling Flag, Charge Code, Charge Rate?

The list represents city facilities. Please refer to attachment "D" for updated details.

29. **ADDENDUM #1** Map of Historic District. How many street cans are there and what has the historical collection frequency been?

The current collection frequency is on Monday, Wednesdays, and Fridays, and there are a total of thirteen (13) street cans located on First Street in the downtown area.

ATTACHMENTS

To assist prospective bidders in their preparation, the following attachment is included with this addendum:

- A. 4.1 Liquidated Damages, Current Contract Fees & Fines
- B. Republic - September 2023 Monthly Report
- C. Republic's Inclement Weather Plan
- D. Updated List of City Facilities

DEADLINE EXTENSIONS

There is no extension to the deadline. **All proposals are due by December 19, 2023, at 5:00 pm.**

ACKNOWLEDGEMENTS

All prospective bidders are required to acknowledge receipt of this addendum by November 13, 2023, by 5:00 pm.

Please send your acknowledgement to heaton@snohomishwa.gov.

CONTACT INFORMATION

For any questions or clarifications related to this addendum, please contact:

Nova Heaton, Public Works Director

Email: heaton@snohomishwa.gov

Phone: (360) 282-3187

DISTRIBUTION

This addendum shall be distributed to all prospective bidders who received the original RFP and will be posted on our organization's website. It is the responsibility of each bidder to ensure they have received and reviewed this addendum before submitting their proposals.

LEGAL LANGUAGE

This addendum is binding and should be considered an integral part of the original RFP. All terms and conditions outlined in the original RFP remain in effect unless expressly modified by this addendum.

We appreciate your attention to this addendum and look forward to receiving your updated proposal by the submission deadline. Your expertise and collaboration are valued in helping us address this critical waste management challenge in our Historic Commercial District.

Attachment

A

1 **3.3.3 Other Modifications**

2 The Contractor shall not adjust or modify rates due to employee wage increases, the value of
3 Recyclables, Garbage collection service level shifts, or other changes affecting the collection
4 system other than provided for under Section 3.3.

5 Both Parties agree to enter into good-faith discussions sometime after the six-month anniversary
6 of this Contract regarding recycling. The goal of the discussion would be to determine if there is
7 a different way to structure the compensation model that would have no material impact on the
8 customer.

9 **3.4 Change in Law**

10 Changes in federal, State or local laws or regulations or a continuing force majeure that result in
11 a detrimental change in circumstances or a material hardship for the Contractor in performing
12 this Contract may be the subject of a request by the Contractor for a rate adjustment, subject to
13 review and approval by the City, at the City’s reasonable discretion. If the City requires review
14 of financial or other proprietary information in conducting its rate review, at the request of the
15 Contractor, the City shall retain a third-party to review such information at the Contractors
16 expense, and may take any other steps it deems appropriate to protect the confidential nature of
17 Contractor’s documents and preserve the Contractor’s ongoing ability to remain competitive.

18 The City may, from time to time, impose utility or other taxes that shall be assessed and payable
19 as directed by City ordinance. If new City, County or State taxes are imposed or the rates of
20 existing taxes are changed after the execution date of this Contract, and the impact of these
21 changes results in increased or decreased Contractor costs, the Contractor’s rates under this
22 Contract shall be adjusted so as to pass through the full amount of the increase or decrease in
23 Contractor’s costs of providing service under this Contractor attributable to the tax increase or
24 decrease.

25 **4. FAILURE TO PERFORM, REMEDIES, TERMINATION**

26 The City expects high levels of customer service and collection service provision. Performance
27 failures shall be discouraged, to the extent possible, through liquidated damages for certain
28 infractions and through Contract default for more serious lapses in service provision. Section 4.1
29 details infractions subject to liquidated damages and Section 4.2 details default provisions and
30 procedures.

31 **4.1 Liquidated Damages**

32 The Contractor may be subject to liquidated damages for the following acts or omissions if
33 documented in an incident report presented by the City to the Contractor. The City reserves the
34 right to make periodic, unscheduled inspection visits or use other means to determine the
35 Contractor’s compliance with the Contract. Liquidated damages may include, but are not limited
36 to:

Action or Omission	Liquidated Damages
Collection before or after the times specified in Section 2.1.4, except as expressly permitted.	Twenty-five dollars (\$25) per incident (each truck on each route is a separate incident).
Failure to collect missed materials by the end of the next business day after notification.	Fifteen dollars (\$15) per incident, not to exceed ten (10) complaints per truck per day.

Action or Omission	Liquidated Damages
In areas 300 feet from residential-zoned section operating between 7:00 p.m. and 6:30 a.m.	Twenty-five dollars (\$25) per incident
Repetition of complaints on a route after notification, including, but not limited to replacing lids or detachable containers in designated locations, spilling, not closing gate, crossing planted areas, or similar violations.	Five dollars (\$5) per incident, not to exceed ten (10) complaints per truck per day.
Intentional misrepresentation by the Contractor in records or reporting.	One hundred dollars (\$100) per incident.
Failure to make required reports on time.	Fifty dollars (\$50) per incident.
Failure to maintain clean and sanitary vehicles.	Fifty dollars (\$50) per incident, up to maximum of two hundred dollars (\$200) per inspection.
Landfilling or incineration of uncontaminated loads of Recyclables or Organics without the express written permission of the City.	Five hundred dollars (\$500) per vehicle, per incident, with no maximum.
Failure to send instructional/promotional materials when new accounts are established.	Fifty dollars (\$50) per incident, with no maximum.

1
2 Liquidated damages, if assessed during a given month, shall be invoiced by the City to the
3 Contractor. Liquidated damages may be levied only if documented in an incident report
4 presented by the City to the Contractor. The Contractor shall be notified and provided a copy of
5 an incident report and shall be given 24 hours to respond to the incident report before liquidated
6 damages are invoiced to the Contractor. The Contractor shall be required to pay the City the
7 invoiced amount within thirty (30) days of billing.

8 In the event of a labor disruption, the Contractor and the City agree that the Contractor shall not
9 accrue any performance fees during the first five (5) business days of the labor disruption, in
10 conjunction with Section 6.17.

11 Any fine may be appealed by the Contractor to the City, provided that the appeal is received by
12 the City no later than 10 days after notification to the Contractor. The Contractor shall be
13 allowed to present evidence as to why the fine should be lessened or eliminated. The decision of
14 the City, unless arbitrary and capricious, shall be final.

15 **4.2 Contract Default**

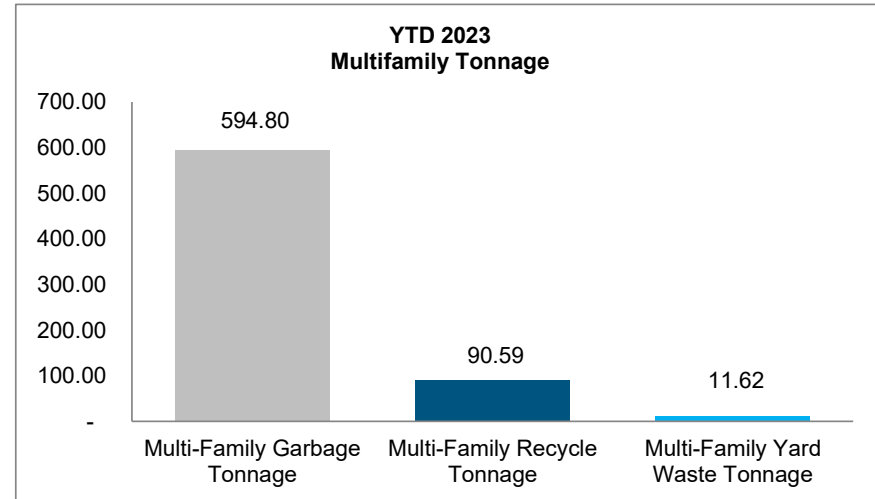
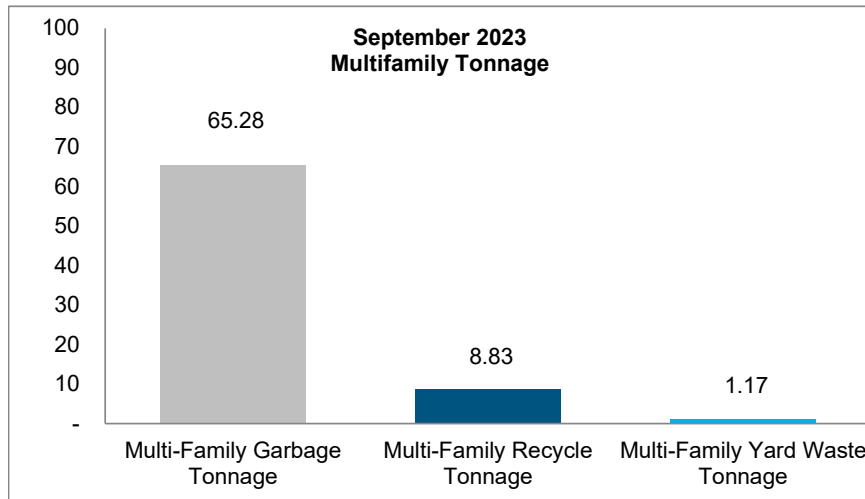
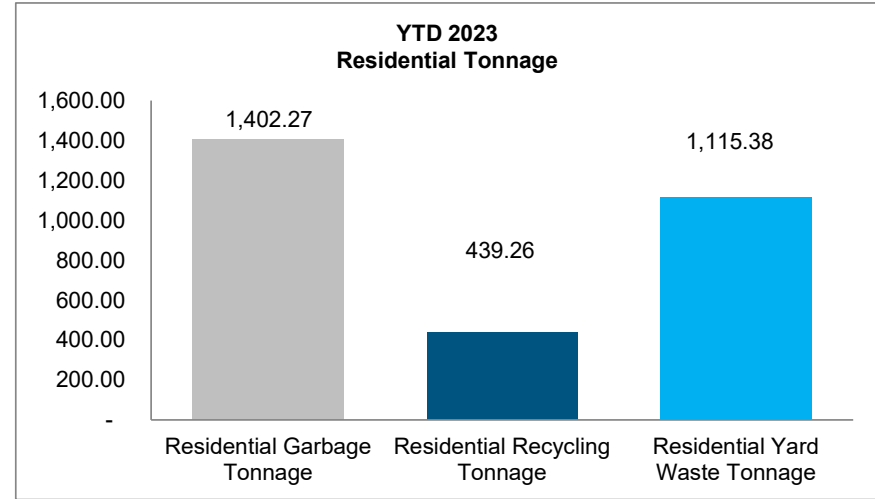
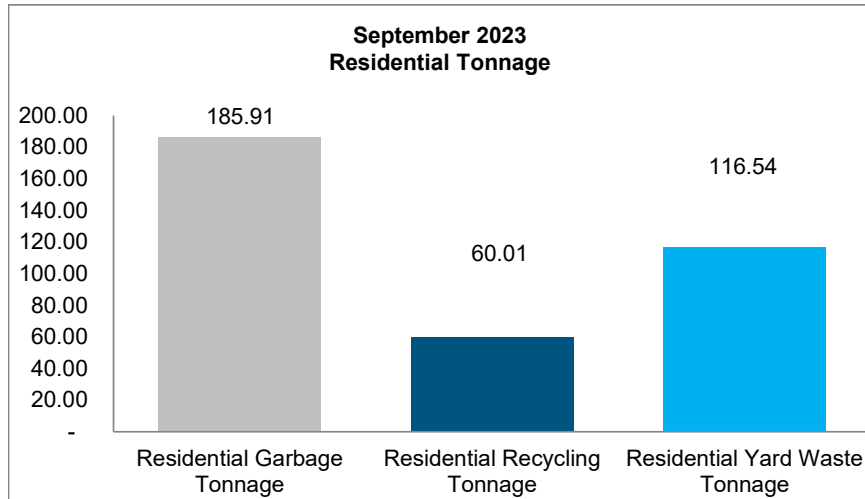
16 If the Contractor abandons or violates a material portion of this Contract, fails to fully and
17 promptly comply with material obligations, and fails to provide the City with a satisfactory
18 reason for such noncompliance, then the City shall give the Contractor ten (10) days' notice and
19 may declare the Contractor to be in default of this Contract. If, however, the Contractor cures the
20 stated reason within the ten (10) day period, or initiates efforts satisfactory to the City to remedy
21 the stated reason and the efforts continue in good faith, then the default shall be cured. If within
22 ten (10) days following a written notice by the City to the Contractor of a material default in the

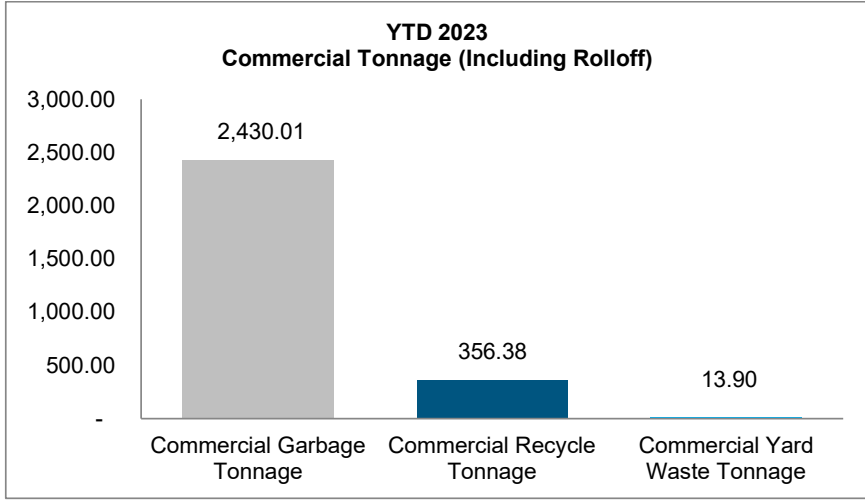
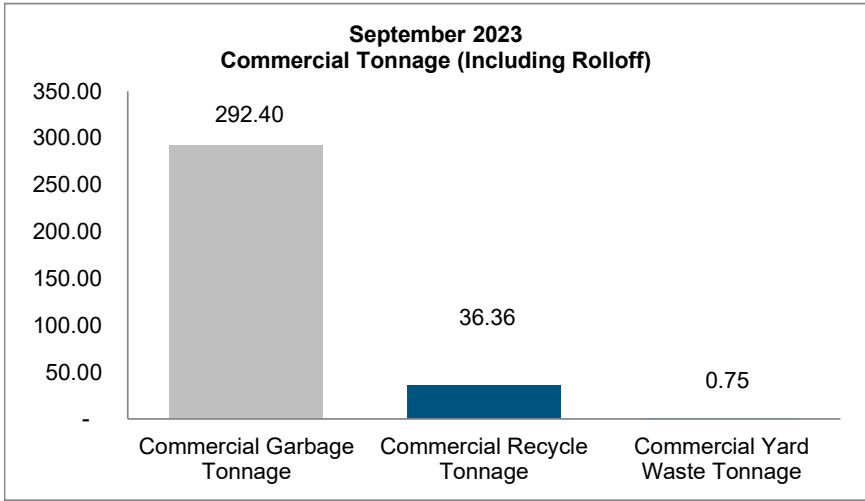
Attachment

B



City of Snohomish Residential, Multi-Family & Commercial Tonnage Information







**City of Snohomish
Residential, Commercial, & Multi-Family Customer Stats
September 2023**

RESIDENTIAL	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
Garbage Customers	2,733	2,726	2,733	2,738	2,734	2,742	2,751	2,735	2,736	-	-	-	
Recycling Customers	2,731	2,725	2,730	2,735	2,731	2,739	2,748	2,731	2,733	-	-	-	
Recycling Participation Rate	99.9%	100.0%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	-	-	-	
Yard Waste Customers	2,545	2,543	2,550	2,553	2,552	2,561	2,571	2,554	2,554	-	-	-	
Yard Waste Participation Rate	93.1%	93.3%	93.3%	93.2%	93.3%	93.4%	93.5%	93.4%	93.3%	-	-	-	
Residential Tonnage Collected													
Residential Garbage Tonnage	150.02	137.05	178.57	147.08	144.12	177.12	141.18	141.22	185.91				1,402.27
Residential Recycling Tonnage	31.63	58.86	41.95	40.26	43.47	76.63	42.66	43.79	60.01				439.26
Residential Yard Waste Tonnage	86.75	62.50	123.97	117.95	211.02	193.26	98.87	104.52	116.54				1,115.38
	268.40	258.41	344.49	305.29	398.61	447.01	282.71	289.53	362.46	-	-	-	2,956.91

MULTI-FAMILY	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
Garbage Customers	110	110	110	111	112	110	111	111	111	-	-	-	
Recycling Customers	100	100	100	100	100	99	100	100	100	-	-	-	
Recycling Participation Rate	90.9%	90.9%	90.9%	90.1%	89.3%	90.0%	90.1%	90.1%	90.1%	-	-	-	
Yard Waste Customers	26	26	26	27	27	26	28	28	28	-	-	-	
Yard Waste Participation Rate	23.6%	23.6%	23.6%	24.3%	24.1%	23.6%	25.2%	25.2%	25.2%	-	-	-	
Garbage MF Front Load/Carts Tonnage	68.35	57.91	66.87	60.67	73.13	65.28	62.94	74.37	65.28				
Garbage MF Roll off Tonnage	-	-	-	-	-	-	-	-	-				
Recycle Multi Family Tonnage	13.92	7.62	9.91	10.87	8.16	12.04	7.30	11.94	8.83				
Recycle Roll off Tonnage	-	-	-	-	-	-	-	-	-				
Yard Waste Multi Family Tonnage	0.84	0.68	1.24	1.22	2.37	2.02	1.02	1.06	1.17				
Yard Waste Roll off Tonnage	-	-	-	-	-	-	-	-	-				
Multi-Family Garbage Tonnage	68.35	57.91	66.87	60.67	73.13	65.28	62.94	74.37	65.28	-	-	-	594.80
Multi-Family Recycle Tonnage	13.92	7.62	9.91	10.87	8.16	12.04	7.30	11.94	8.83	-	-	-	90.59
Multi-Family Yard Waste Tonnage	0.84	0.68	1.24	1.22	2.37	2.02	1.02	1.06	1.17	-	-	-	11.62

COMMERCIAL	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
Garbage Customers	309	309	307	304	309	308	311	314	316	-	-	-	
Recycling Customers	137	137	138	135	136	137	138	135	135	-	-	-	
Recycling Participation Rate	44.3%	44.3%	45.0%	44.4%	44.0%	44.5%	44.4%	43.0%	42.7%	-	-	-	
Yard Waste Customers	20	20	20	20	20	19	19	19	19	-	-	-	
Yard Waste Participation Rate	6.5%	6.5%	6.5%	6.6%	6.5%	6.2%	6.1%	6.1%	6.0%	-	-	-	
Commercial Garbage Tonnage	210.85	188.09	203.43	190.74	226.00	209.76	197.77	216.28	214.74				



**City of Snohomish
Residential, Commercial, & Multi-Family Customer Stats
September 2023**

Garbage Roll off Tonnage	61.54	72.95	75.52	65.01	56.71	44.58	43.20	75.18	77.66			
Commercial Recycle Tonnage	35.46	27.11	31.34	26.89	27.62	36.31	28.11	31.60	32.12			
Recycle Roll off Tonnage	6.60	4.90	-	7.79	5.14	12.42	19.15	19.58	4.24			
Commercial Yard Waste Tonnage	0.62	0.48	0.83	0.81	1.58	1.39	0.65	0.67	0.75			
Yard Waste Roll off Tonnage	-	-	6.12	-	-	-	-	-	-			

Commercial Garbage Tonnage	272.39	261.04	278.95	255.75	282.71	254.34	240.97	291.46	292.40	-	-	-	2,430.01
Commercial Recycle Tonnage	42.06	32.01	31.34	34.68	32.76	48.73	47.26	51.18	36.36	-	-	-	356.38
Commercial Yard Waste Tonnage	0.62	0.48	6.95	0.81	1.58	1.39	0.65	0.67	0.75	-	-	-	13.90



**City of Snohomish
Residential, Commercial, & Multi-Family Customer Service Levels
September 2023**

Residential Customer Data

Jan 2023 Feb 2023 Mar 2023 Apr 2023 May 2023 Jun 2023 Jul 2023 Aug 2023 Sep 2023 Oct 2023 Nov 2023 Dec 2023 Total

Garbage Container Counts

1 Can	8	8	8	6	6	6	6	6	7			
2 Can	3	2	2	2	2	2	2	2	2			
3 Can	-	-	-	-	-	-	-	-	-			
4 Can	-	-	-	-	-	-	-	-	-			
5 Can	-	-	-	-	-	-	-	-	-			
20 gallon	292	291	292	293	292	298	298	294	296			
32 gallon	1,615	1,612	1,608	1,609	1,603	1,601	1,602	1,594	1,587			
64 gallon	577	577	583	587	588	592	598	596	600			
96 gallon	149	150	154	155	158	160	163	166	167			
Every Other Week	-	-	-	-	-	-	-	-	-			
Once Per Month	89	86	86	86	85	83	82	77	77			

Recycle Container Counts

32 gallon Toter	2	2	2	2	2	2	2	2	2			
64 gallon Toter	2,071	2,067	2,069	2,067	2,055	2,057	2,057	2,035	2,027			
96 gallon Toter	658	656	659	666	674	680	689	694	704			

Yard Waste Container Counts

96 gallon Toter	2,545	2,543	2,550	2,553	2,552	2,561	2,571	2,554	2,554			
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Multifamily Customer Data

Jan 2023 Feb 2023 Mar 2023 Apr 2023 May 2023 Jun 2023 Jul 2023 Aug 2023 Sep 2023 Oct 2023 Nov 2023 Dec 2023 Total

Garbage Container Counts

32 gallon	11	11	11	11	11	11	11	11	11			
64 gallon	2	2	2	2	2	2	2	2	2			
96 gallon	3	3	3	3	3	3	3	3	3			
1 Yard	15	15	15	15	15	14	15	15	15			
1.25 Yard	3	3	3	3	3	3	3	3	3			
1.50 Yard	9	9	9	9	9	9	9	9	9			
2 Yard	31	31	31	31	31	31	31	31	31			
3 Yard	20	20	20	20	20	20	20	20	20			
4 Yard	7	7	7	7	7	7	7	7	7			
6 Yard	6	6	6	6	6	6	6	6	6			
8 Yard	3	3	3	4	5	4	4	4	4			

Recycle Container Counts

64 gallon	23	23	23	23	23	22	23	24	24			
96 gallon	65	65	65	65	65	65	65	64	64			
1 Yard	2	2	2	2	2	2	2	2	2			
1.50 Yard	1	1	1	1	1	1	1	1	1			
2 Yard	5	5	5	5	5	5	5	5	5			
4 Yard	4	4	4	4	4	4	4	4	4			

Yard Waste Container Counts

96 gallon Toter	26	26	26	27	27	26	28	28	28			
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**City of Snohomish
Residential, Commercial, & Multi-Family Customer Service Levels
September 2023**

Jan 2023 Feb 2023 Mar 2023 Apr 2023 May 2023 Jun 2023 Jul 2023 Aug 2023 Sep 2023 Oct 2023 Nov 2023 Dec 2023 Total

Commercial Customer Data

Garbage Container Counts

32 gallon	31	31	30	30	28	29	29	29	29			
64 gallon	30	28	29	28	28	28	28	28	27			
96 gallon	28	28	28	27	27	27	27	28	29			
1 Yard	35	35	35	36	35	36	36	37	37			
1.25 Yard	-	-	-	-	-	-	-	-	-			
1.50 Yard	11	10	10	10	10	10	10	10	10			
2 Yard	54	55	54	54	55	55	57	58	59			
3 Yard	33	34	34	34	37	35	35	34	35			
4 Yard	41	41	41	42	42	42	41	41	40			
6 Yard	21	21	21	20	23	21	21	22	24			
8 Yard	15	15	15	14	15	15	15	15	14			
20 Yard	1	1	-	-	-	1	1	1	1			
25 Yard	4	4	4	4	4	4	4	4	4			
30 Yard	3	4	3	3	3	3	5	5	5			
40 Yard	2	2	3	2	2	2	2	2	2			

Recycle Container Counts

64 gallon	6	6	6	6	6	6	6	6	6			
96 gallon	40	39	39	37	37	37	37	37	37			
1 Yard	26	26	26	26	26	27	27	26	26			
2 Yard	24	24	24	24	24	24	24	24	24			
3 Yard	11	11	11	10	10	10	10	10	10			
4 Yard	20	20	20	21	21	21	21	21	21			
6 Yard	5	4	4	4	4	4	4	4	4			
8 Yard	2	3	3	3	3	3	3	3	3			
20 Yard	2	3	3	2	2	1	3	2	2			
25 Yard	-	-	-	-	-	-	-	-	-			
30 Yard	1	1	2	2	3	3	2	2	2			
40 Yard	-	-	-	-	-	1	1	-	-			

Yard Waste Container Counts

96 gallon	20	20	20	20	20	19	19	19	19			
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**City of Snohomish
Disabled Customer List
September 2023**

Account #	Site Name
16419	WALKER SANDRA
15225	BELCHER, MARIE
14683	HARVEY DONNA
42873	WILSON BEVERLY

Attachment

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November 1, 2023

RE: 2023-2024 Inclement Weather Plan for the Puget Sound Region

Each year, Republic Services prepares for inclement weather conditions that may delay or disrupt service. Our top priority is safety for our drivers, the general public, and private property. There are several steps taken to evaluate and communicate daily operations plans with our partner communities when unsafe, adverse weather and road conditions are present.

City Administration & Public Works Partnership Planning: Every year as storm season approaches, Republic Services staff work with our cities to discuss and plan city snow-plowing and de-icing priorities and schedules that might help our drivers navigate public roads safely to meet service commitments. Uncertainty and unpredictability about specific snow and ice accumulations make it challenging to synch road clearing priorities with Republic Services route days and locations. Self-serve drop box locations and logistics are also identified for deployment should a prolonged weather event delay collections services.

Training: Winter safety related messages, updates, and safety training reminders are posted daily on the monitors in our Driver Training Room. Daily weather and road conditions as well as forecasts are discussed at regular morning staff briefings before drivers are deployed. Customer websites are updated as soon as service delays or disruptions are identified. Key city staff contacts are reviewed and updated as needed to ensure customer communications are coordinated when service delays due to inclement weather are required.

Chains: Safety for Republic Services drivers and the communities they serve is our top priority during severe weather emergencies. Each Republic Services truck is supplied with properly fitting chains for quick installation when roads are designated safe to travel by Republic Services Operations staff. Our drivers participate in annual winter weather driver training and practice chain installation and use for their trucks. Republic Services staff typically only use chains in severe situations given that road conditions in the Pacific Northwest typically make chain use for industrial vehicles making multiple stops in difficult conditions more hazardous than delaying service in the first place. Chains are typically used for longer, arterial routes that deliver material to receiving destinations.

Day of Event: Republic Services Operations Managers monitor weather conditions closely during the winter months. When weather conditions are forecasted that may adversely impact customer collections, the Operations Supervisors will begin scouting and test-running routes beginning at 1:00 a.m. By 5:00 a.m. the Republic Services management team will make an initial go/no-go or delay decision for that day's collections. The decision is based on that particular day's route specifications including departure from our yard, local road conditions and access, and overall arterial road conditions throughout the City. Our driver's safe access to the local transfer station, recycling facility, or compost facility is imperative.

Initial Go Decision

Republic Services Operations Managers update the employee call-in line by 5:00 a.m. to indicate whether or not that day's routes will run on time, have a delayed start, or be canceled. If drivers are deployed, unexpected delays or unforeseen impassable areas may be encountered during the day as weather changes and routes are served. In that case, they may be called back to base and service for the remainder of the day will cease. Throughout the day's operations as inclement weather may change, drivers consult with his/her Operations



Supervisor to assess their and our communities safety, and determine whether or not to continue or discontinue servicing regular routes.

No Go Decision

Republic Services staff will notify the City contacts via email, text or phone call by 6:00 a.m. if there will be disruption to regular service. The websites of impacted city customers will be updated with an alert banner at the top of the city's dedicated Republic Services homepage. Republic Services staff will notify impacted customers with a voicemail that indicates whether service is delayed or suspended service due to safety concerns with hazardous road conditions. Customers who were not collected on the inclement weather day will be allowed double their usual material on their next regular collection day at no additional charge.

- All garbage must be bagged and securely tied closed.
- Recycling extras may be placed in paper bags, cardboard boxes or additional carts.
- Yard debris may be bagged in paper bags, cardboard boxes or additional carts.
- No food scraps should be placed outside of Republic Services organics carts.

All extra materials must be clearly labeled "Garbage", "Recycle", or "Yard Waste".

Prolonged Event

If garbage collection of the same residential customer is interrupted two consecutive weeks due to inclement weather, Republic Services will work with the City staff on alternative service collections such as providing self-serve drop off locations. That situation will include extensive customer communications via phone calls, website updates, and coordination with city outreach and social media communication efforts.

Contacts:

Rich Rinehart, General Manager Bellevue and Lynnwood Divisions

RRinehart2@republicservices.com

Mobile: 206-516-9936

Robert Eichhorn, Operations Manager King County

reichhorn@republicservices.com

mobile: 425-440-1249

Courtney Crouch, Operations Manager Snohomish County

Ccrouch@republicservices.com

Mobile: 425-269-7487

Wendy Weiker, Municipal Manager

WWeiker@republicservices.com

Mobile: 206-390-7630

Attachment

D

List of City Facilities

Container Type	Container Size	Container Qty	Site Address	Facility Name
Recycling	0.45	2	105 CEDAR AVE	Carnegie
Yard Waste	0.45	2	105 CEDAR AVE	Carnegie
General Waste	3.00	1	105 CEDAR AVE	Carnegie
Recycling	0.45	6	116 UNION AVE	City Hall
Yard Waste	0.45	6	116 UNION AVE	City Hall
General Waste	8.00	1	1300 FERGUSON PARK RD	Food Bank
Organic Waste	4.00	1	1525 AVENUE D	Snohomish Fire Department
Yard Waste	0.45	2	1525 AVENUE D	Snohomish Fire Department
General Waste	4.00	1	1610 PARK AVE	Hill Park
General Waste	2.00	1	1801 1ST ST	PW Shop
Industrial Waste	20.00	1	1801 1ST ST	PW Shop
Residual Waste	25.00	1	1801 1ST ST	PW Shop
Industrial Waste	20.00	1	1801 1ST ST	PW Shop
Organic Waste	2.00	1	1801 1ST ST	PW Shop
Recycling	0.45	1	1801 1ST ST	PW Shop
General Waste	2.00	1	2115 SECOND ST	WTTP
General Waste	2.00	1	2115 SECOND ST	WTTP
Recycling	0.45	2	2115 SECOND ST	WTTP
Recycling	0.45	1	230 MAPLE AVE	Snohomish Police Department
General Waste	2.00	1	230 MAPLE AVE	Snohomish Police Department
General Waste	3.00	1	402 2ND ST	Snohomish Boys and Girls Club
Yard Waste	0.45	1	427 MAPLE AVE	Snohomish Fire Department
Cardboard Waste	0.45	1	427 MAPLE AVE	Snohomish Fire Department
General Waste	2.00	1	506 4TH ST	Snohomish Senior Center
General Waste	0.16	19	FIRST ST	Downtown Area